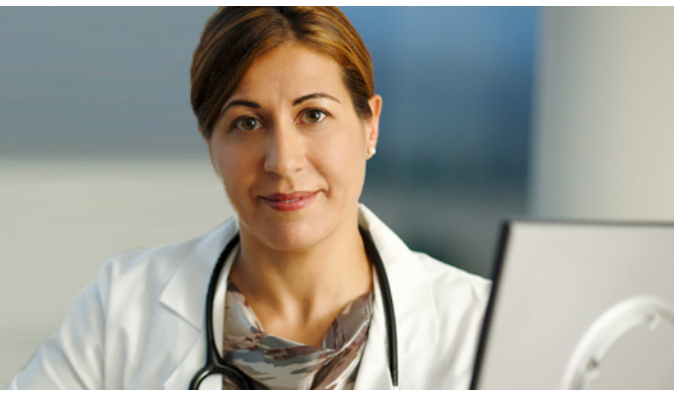


Magnetic Resonance Imaging (MRI)

Outpatient Examination Instructions



Appointment

Date:

Time:

If you need to cancel or reschedule your appointment, please call 408-851-5020.

Arrival time for appointment

Arrive at least **15 to 30 minutes before** your scheduled procedure time. If you are late, your procedure may be cancelled or rescheduled for a later time. Please allow extra time to find parking and appointment location.

Please do not bring children that cannot be left unattended.

Santa Clara Medical Center Imaging Services

700 Lawrence Expressway
Department 122
Santa Clara, CA 95051-5173

Appointment instructions

If you leave your provider's office with a scheduled radiology appointment and a preparation is needed, follow the preparation given to you.

If no preparation is given to you, then none is needed.

If your appointment will be booked by Radiology, preparation instructions will be given to you at the time of scheduling.

Magnetic resonance imaging (MRI)

Magnetic resonance imaging (MRI) is a test that uses a magnetic field and pulses of radio wave energy to make pictures of the structures inside the body. In many cases, MRI can show problems that cannot be seen with other imaging methods.

For an MRI test, your body is placed inside a special machine that contains a strong magnet. Pictures from an MRI scan are digital images that can be saved and stored on a computer for further study. In some cases, a contrast material may be used during the MRI scan to show certain structures more clearly. Please notify your personal physician of the presence of aneurysm clips or pacemaker. This may prevent you from receiving this exam.

CALL US BEFORE YOUR PROCEDURE.

YOU MAY BE ASKED TO MAKE A PAYMENT ON THE
DAY OF YOUR MRI PROCEDURE.

Your health and peace of mind are important to us. To help ensure that you'll be properly prepared for your scheduled procedure, please give us a call.

Depending on your health plan, you may be asked to make a payment or deposit when you check in on the day of your procedure.

If you have a deductible plan

If you have a deductible plan, you may be asked to pay a deposit toward the full amount of the charges for your visit. The deposit for an MRI exam is \$755. After your visit, you will receive a bill for the remainder of the balance, based on the procedure performed and specific benefits of your plan. To find out what the full amount will be, visit us at kp.org/memberestimates or call 1-800-390-3507, weekdays from 7 a.m. to 5 p.m., and select option 2.

If you do not have a deductible plan

If you do not have a deductible plan and have questions about your benefits or want to know your payment amount for your procedure, visit us at kp.org/eligibilityandbenefits or call our Member Service Call Center at 1-800-464-4000 or 1-800-777-1370 (TTY for the deaf, hard of hearing, or speech impaired), weekdays from 7 a.m. to 7 p.m. and weekends from 7 a.m. to 3 p.m.

Making your payment

You may pay by credit card (Visa, MasterCard, American Express, or Discover Card), personal check, or cash, or you may use your ATM/debit card.

If you need financial assistance

Kaiser Permanente offers financial assistance. If you are concerned about your ability to pay your cost share or deductible deposit, or if you do not have health insurance, our Medical Financial Assistance and Discount Payment Program may be able to help. For more information or to obtain an application, log on to our Web site at kp.org/mfa. You may also call toll free at **1-866-399-7696**, weekdays from 8 a.m. to noon and 1 to 5 p.m., or you may speak with one of our local Kaiser Permanente financial counselors.

kp.org