

Announcing Changes at the Kaiser Permanente Novato Medical Offices

Join us at our new, nearby locations.

In January and February 2025, several departments at our Novato Medical Offices will relocate to modern, spacious, and convenient locations in San Rafael and Petaluma.

Adult Family Medicine/ Primary Care Doctor

The last day for our Adult Family Medicine providers in Novato is Monday, Feb. 3, 2025. The department will reopen in [San Rafael Park Medical Offices](#), 1650 Los Gamos Dr., San Rafael, CA 94903 on Wednesday, Feb. 5, 2025. In most cases, patients will continue to see their Kaiser Permanente providers.

Allergy Department

The final day for the Allergy Department in Novato is Friday, Jan. 24, 2025. The department will reopen on Monday, Jan. 27, 2025, at the [San Rafael Medical Center](#), 99 Montecillo Rd., San Rafael, CA 94903. In most cases, patients will continue to see their Kaiser Permanente providers.

Pharmacy Department

The last day for the Pharmacy Department in Novato is Friday, Jan. 31, 2025, at 6 p.m. As of Saturday, Feb. 1, 2025, in-person pharmacy services will be available at:

- [San Rafael Park Medical Offices](#), 1650 Los Gamos Dr., San Rafael, CA 94903, 9:00 a.m. to 5:00 p.m. (closed for lunch, 12:30 – 1:30 p.m.)
- [San Rafael Medical Center, Pharmacy One](#), 99 Montecillo Rd., Medical Office One, 3rd Floor, San Rafael, CA 94903, 9 a.m. – 6 p.m.
- Pharmacies in [Petaluma](#), 3900 Lakeville Hwy, Medical Office One, 1st Floor, Petaluma, CA 94954 and [Downtown San Rafael Medical Offices - 3rd Street](#), 1033 Third St., 1st Floor, San Rafael, CA 94901 will continue to be open Monday through Friday, 9 a.m. – 6 p.m.

Easy Way to Get your Medications

Patients can skip a trip to a pharmacy by using our mail order service for most prescriptions, at no additional cost at kp.org/pharmacy, the Kaiser Permanente app, or by calling 1-888-218-6245 (TTY 711) 24/7. Mail order prescriptions should arrive within 3-5 business days. Not all prescriptions can be mailed; restrictions apply.