



Welcome to Kaiser Permanente On-the-Job (KPOJ) at Kaiser Permanente in Cupertino. We provide a full range of Occupational Health Services, from medical treatment and on-site therapy for work related illness/injuries to employment related services such as preplacement physicals, drug screenings, and medical surveillance examinations. Our hours of operation are Monday through Friday, 8:30 am to 5:00 pm.

Most likely the physician you see today will become your Primary Treating Physician (PTP) for your current work-related injury/illness. It is important that you attend all appointments and fully participate in your prescribed treatment plan. Your doctor and the KPOJ staff are committed to helping you achieve maximum recovery from your work-related illness or injury.

You will be given information as to how to contact your doctor and/or their specific nurse/medical assistant should you have any questions regarding your treatment or conditions of care. Should you need to change or cancel an appointment, please call 408-236-6160.

Please contact your employer regarding any Worker's Compensation carrier information, including phone and fax numbers that may be required to expedite your claim. Should you have questions about compensation for any required time away from your job, please speak to the appropriate individual at your place of employment and/or your Worker's Compensation Carrier.

We hope your experience in the Occupational Health department will be excellent. We are committed to providing quality care and services to you. If you have any suggestions or questions, please let us know.

Xiao (Randy) Han, MD
Chief, Occupational Health

Lindsey Williams, MHA
Service Unit Manager

Kaiser Occupational Medicine
10050 N. Wolfe Road, Suite 190, Cupertino, CA 95014
Phone: 408-236-6160



KAISER PERMANENTE®

WELCOME TO OCC HEALTH – REHAB SERVICES

Hours of Operation: 8:00am – 5:00pm, Monday- Friday

Appointments or Cancellation: (408) 236-6160

*Please reschedule your appointment if you feel ill, have a fever, or a cough

- To comply with Santa Clara County Public Health Mandates, symptom screening, social distancing and appropriate masking are in place when receiving care
- Individuals not receiving care will not be allowed into the building. If you require assistance with mobility issues, please speak to your care provider in advance
- Wear loose, comfortable clothes for examination and exercise. For example, wear shorts for knee injuries
- Please arrive 15-30 mins early to your appointment to allow time for parking, symptom screening, and registration
- Please plan to bring your own water bottle as water fountains are not accessible in the clinic
- Please avoid bringing or keeping personal items to a minimum
- If you cannot keep your appointment, we request you to call to cancel at least 24 hours in advance, **NOTE: your lack of follow through with treatment will be reported to your claims adjuster.**

Thank you,

The PT/OT Rehabilitation Service Team

Santa Clara Kaiser Permanente Medical Center, Cupertino

Occupational Medicine Department

Meet Our Physicians



Randy Xiao Han, MD
Chief of Occupational Medicine



Liliana Sackett, MD
Occupational Medicine



Jin Kim, MD
Occupational Medicine



Rose Alapat, MD
Occupational Medicine



Kimberly Phan, MD
Occupational Medicine

Claim Information Contact Numbers



**FOR ADMINISTRATIVE QUESTIONS REGARDING:
Work Activity Status Form, Authorization Request Status, Claims Contact Information**

For last names ending in A-L

Contact:
Paul Nguyen, Reporter
(408) 236-6136

For last names ending in M-Z

Contact:
Lilia Boerman, Reporter
(408) 236-6137

Occupational Medicine Department, 10050 N. Wolfe Road, Suite 190, Cupertino, CA 95014





Division of Worker's Compensation (DWC)

Information and Assistance Unit Information

Information and Assistance Unit

The DWC Information and Assistance Unit provides information and assistance to employees, employers, labor unions, insurance carriers, physicians, attorneys and other interested parties concerning rights, benefits and obligations under California's workers' compensation laws. The unit plays a major role in reducing litigation before the Workers' Compensation Appeals Board (WCAB) and is often the first DWC contact for injured workers.

Contact the Information & Assistance Unit

- By phone at **1-800-736-7401** -- For recorded information that helps injured workers, employers and others understand California's workers' compensation system, and their rights and responsibilities under the law.
- By **attending a workshop** for injured workers
- By calling or going in person to a local Information & Assistance Unit office:



San Jose District Office

100 Paseo de San Antonio, Room 241

San Jose, CA 95113-1402

(408) 277-1292

DWC Websites

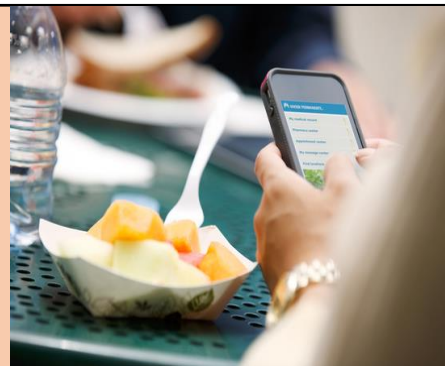
Information and Assistance Unit Website

<https://www.dir.ca.gov/dwc/landA.html>

"I was injured at work" Information

<https://www.dir.ca.gov/dwc/InjuredWorker.htm>

Frequently Used Phone Numbers

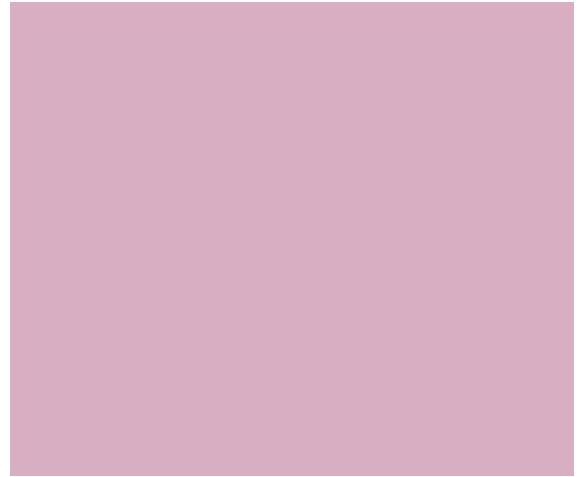


Department	Address & Phone Number	Hours of Operation
Laboratory	Medical Office Building 710 Lawrence Expressway Santa Clara, CA 95051 1 st floor, Dept #168 (408) 851-1000	M-F: 6:30AM-7:00PM Sat-Sun: 7:00AM-4:00PM
Adult Injection Clinic	Medical Office Building 710 Lawrence Expressway Santa Clara, CA 95051 3 rd floor, Dept #368 (408) 851-3497	M-F: 8:30AM-5:30PM
Radiology	Hospital Building 700 Lawrence Expressway Santa Clara, CA 95051 1 st floor, Dept #104 (408) 851-5020	M-F: 7:30AM-8:00PM Sat-Sun: 8:00AM-5:00PM
Cardiology/EKG (No appointment needed for EKG)	Medical Office Building 710 Lawrence Expressway Santa Clara, CA 95051 3 rd floor, Dept #348 (408) 851-3355	M-F: 8:30AM-5:30PM Closed for Lunch 12:30PM-1:30PM
Main Pharmacy	Medical Office Building 710 Lawrence Expressway Santa Clara, CA 95051 1 st floor, Dept #170 (408) 851-1300	M-F: 8:30AM-8:00PM Sat-Sun: 9:00AM-6:00PM

Occupational Medicine

10050 N. Wolfe Road, Suite 190, Cupertino, CA 95014

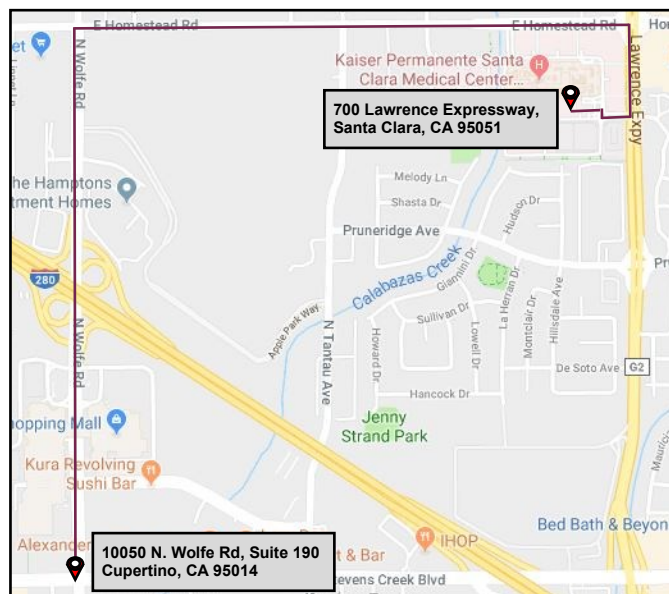
Phone number: (408) 236-6160



Find Your Way to Our Santa Clara Medical Center Emergency Department

Driving directions from 10050 N. Wolfe Rd, Cupertino, CA 95014:

- ◆ Head north on N. Wolfe Rd toward Vallco Pkwy 1.0 mi
- ◆ Turn right onto E Homestead Rd 1.0 mi
- ◆ Turn right onto Lawrence Expy 0.2 mi
- ◆ Turn right at Lehigh Dr 259 ft
- ◆ Turn right 95 ft
- ◆ Turn left
- ◆ Destination will be on the right 486 ft

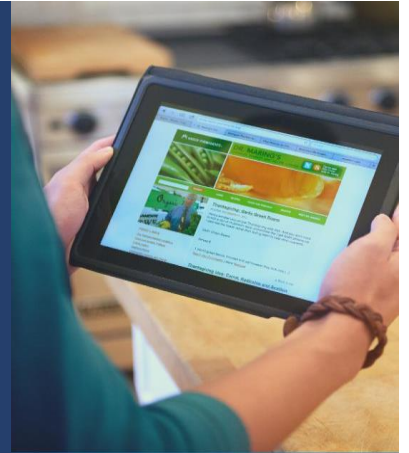


**Santa Clara Medical Center
Emergency Department
700 Lawrence Expressway
Santa Clara, CA 95051**

**Occupational Health Department
10050 N. Wolfe Rd. Suite 190
Cupertino, CA 95014**

Release of Medical Information is now Virtual!

We are currently *not* open for in-person
visitors



How to Contact Us:

There are multiple ways to contact Release of Medical Information:



Online: www.kp.org/requestrecords

24 hours, 7 days a week, whether you're at home or on the go, it's easy to :

- View or request **medical records** online
- File **Disability** Claims and Extensions
- Complete Family and Medical Leave Act (**FMLA**) Certification

For **Forms** and **Other Requests** please contact us:

Monday – Friday

9:00am – 5:00pm



Email: Santa.Clara.Roi.Dept@kp.org



Telephone: (408) 851-1750



To expedite your request please take a photo of the
QR code to the left on your smartphone to go to :
kp.org/requestrecords