

Need assistance?

Medical center operator: 650-742-2000
appointments and advice: 650-742-2100

After Hours Clinic/Urgent Care:

SSF, 4th Floor, Medical 7 - Blue Elevators
Hours: M - F, 5:30 - 7 p.m.
Sat, Sun, Holidays, 10 a.m. - 7 p.m.

Business Office/Cashier:

SSF, 1st Floor, Room 1184
(Across from Annex Pharmacy)
Hours: M - F, 8:30 a.m. - 5 p.m.

Ambulance billing: 1-800-464-4000
Information: 650-742-2436
Medical financial assistance/general information:
1-866-399-7696
Patient financial advisor/medical financial assistance:
650-742-2436

Member Outreach: Daly City, 1st Floor

Hours: M - F, 9 a.m. - 12:30 p.m. & 1:30 - 5 p.m.

Personal physician selection
kp.org password reset or activation
Designated decision maker
Information: 650-301-4727 or
kp.org/mydoctor/choose

Member Services: SSF, 1st Floor

Hours: M - F, 9 a.m. - 5 p.m.
Member Services Contact Center
Phone Hours: 24/7, closed holidays

English: 1-800-464-4000
Spanish: 1-800-788-0616
Chinese dialects: 1-800-757-7585
TTY: 711

Release of Medical Information: (ROMI)

SSF, 1st Floor (Next to the Gift Shop)
Hours: M - F, 8:30 a.m. - 5 p.m.; closed holidays

Information available 24/7 online at kp.org/ssf/romi
Phone: 650-827-6409
Email: ssf.roi.dept@kp.org
Submit requests online: kp.org/requestrecords

South San Francisco Medical Center

Bayhill Medical Offices

Daly City Medical Offices

San Bruno Medical Offices

- 1. South San Francisco Medical Center:**
1200 El Camino Real
South San Francisco, CA 94080
- 2. Daly City Station:**
2001 Junipero Serra Blvd., Suite 500
& 650 Daly City, CA 94014
- 3. Daly City Medical Offices:**
395 Hickey Blvd.
Daly City, CA 94015
- 4. Sneath Lane Medical Offices:**
1011 Sneath Lane
San Bruno, CA 94066
- 5. Bayhill Medical Offices:**
801 Traeger Ave.
San Bruno, CA 94066
- 6. San Bruno Medical Offices:**
901 El Camino Real
San Bruno, CA 94066
- 7. Cancer Treatment Center:**
220 Oyster Point Blvd.
South San Francisco, CA 94080
- 8. Daly City Hearing Center:**
15 Southgate Ave., Suite 210
Daly City, CA 94015



HOSPITAL TOWER DIRECTORY Blue Elevators					
DEPARTMENT		FLOOR	DEPARTMENT		FLOOR
Adult Injection Clinic		4	Health Education		1
After Hours Clinic (Urgent Care)		4	Laboratory		1
Allergy		1	Magnetic Resonance Imaging (MRI)		1
Audiology		1	Medicine Modules 1 - 3		2
Bariatric Surgery		3	Medicine Module 4: Nephrology		2
Burn Clinic		3	Medicine Module 5: Cardiology		2
Caffé Trio		1	Medicine Module 6: Pulmonology, Rheumatology, Sleep Apnea		2
Conference Rooms:			Medicine Modules 7 - 9		4
Cypress		1	Member Services		1
Sherwood		2	Minor Injury Clinic (MIC)		3
EKG		2	Musculoskeletal Oncology		3
Head & Neck Surgery (HNS)		1			
			Neurology		4
			Orthopedic Surgery		3
			Peri-Operative Medicine (POM) Clinic		4
			Pharmacy:		
			Annex		1
			Main		parking garage
			Podiatry		3
			Radiology		1
			Speech Therapy		1
			Surgery		3
			Urology		4
					3

ORCHID CENTER	
DEPARTMENT	FLOOR
Gastroenterology	1
Infusion Center	1
Oncology	1

HOSPITAL TOWER DIRECTORY Green Elevators					
DEPARTMENT		FLOOR	DEPARTMENT		FLOOR
Administration		3	Operating Room		1
Admitting		1	Patient Rooms:		
Anesthesia		1	4 South (401 - 412 & 431 - 442)		4
Biomedical Engineering		2	South West (1 - 22)		1
Business Office/Cashier		1	North West (23 - 51)		1
Cafeteria		2	South East (52 - 71)		1
Conference Rooms:			Central East (72 - 95)		1
Administration, Chestnut, Magnolia		3	Intensive Care Unit (101 - 115)		1
Back Cafeteria, Middle Cafeteria		2	Perioperative Services: (Surgery)		
Classrooms A & B		2	Hospital Ambulatory Surgery (HAS)		1
Evergreen		5	Post-Anesthesia Care Unit (PACU)		1
Grand & Spruce		1	Release of Medical Information (ROMI):		
Emergency Department		1	Medical Records		1
Gift Shop		1	Social Services		5
Health Science Library		2	Surgery Waiting Room		1
ICU Waiting Room		1	Vending/Snacks		1
Meditation Room		1	Volunteer Services		1
Nuclear Medicine		1			

