



Telephone Advice Visit (TAV)

PATIENT INFORMATION

In preparation for your upcoming surgery, your surgeon has booked you for a TAV appointment with a Physician Assistant or Nurse Practitioner.

What is a TAV appointment?

A TAV is a Telephone Advice Visit. This visit allows you to speak with a provider from the comfort of your own home or office. This appointment usually lasts about 20 minutes and does not require a copay.

What is the purpose of a TAV?

A TAV allows the provider to review your medical history before your surgery. During this telephone visit, your chart will be reviewed and updated. The provider will ask you a few questions that will help the Anesthesiologist prepare for your surgery.

How do I prepare for a TAV?

- Please be available by phone 30 minutes before and 30 minutes after your appointment time.
- You should not be driving during the phone appointment.
- Many of our members who are hard of hearing find it helpful to have a support person on the telephone call. You are more than welcome to ask a friend or family member ahead of time to participate in your appointment.
- **Have the following items ready before your appointment:**
 - Your Surgery Questionnaire completed and available. The provider will want to review these questions with you over the phone.
 - A list of medications you are currently taking and the dose(s)
 - A piece of paper and pen to take notes

If at any time during the TAV the provider feels a face to face exam in the Perioperative Clinic would be best, they will book an appointment for you.

We hope you find this phone appointment convenient.