

ENJOY THE CONVENIENCE OF A VIDEO VISIT



To participate in a Video Visit you will need a computer with:

- High speed internet connection
- Adobe Flash Player. (Most computers already have Adobe Flash Player.)
- Webcam or built-in camera. (Skype and other video chat programs use the same camera setup.)

To join a Video Visit

1. Go to <http://mydoctor.kp.org/videovisit>
2. If this is your first time using Video Visits, click **Setup Wizard** to make sure your webcam or built-in camera works properly.



You may see this window.
Click "Allow" or your webcam will not work.

3. Click **Get Started** when you are ready to begin. Please join your Video Visit no earlier than 15 minutes before the scheduled time of your appointment.
4. Enter your information, check the consent box, and click **Login**.

I have read the above description of telemedicine and agree to the telemedicine consultation.

Login >>

5. Click **Join Now** to be placed into your video appointment. Your doctor will join you shortly. If you need to cancel your video visit, please call the number on your appointment reminder.